

Website

Internet security is even more important when financial transactions are involved. A site (both financial and non-financial) is considered secure if all sensitive information that is transmitted between the Customers/Cardholder's browser and the owner of the site is encrypted (scrambled so that someone looking can not read it). At Ezycash Cards Limited., we use encryption and splitcryption (patented technology from Splitlock) for Internet activity that involves the exchange and storage of sensitive information.

Email

Information sent via the Internet may be used for purposes like responding to questions, addressing Customer/Cardholder suggestions, or updating Customer/Cardholder information. When sending us Account information (such as Account Numbers, Social Security Numbers, PINs, etc.) or other sensitive information online; use only the services that ensure the secure transmission of your information. **Do not use your standard e-mail accounts to send sensitive information** because that may not protect what you are sending.

Online Banking

For Customers/Cardholders protection, Online Banking employs three forms of security:

1. **Multi-Factor Authentication** requires Ezycash Cards Limited Customers/Cardholders to authenticate themselves via security codes and questions that usually are not known by anyone other than the individual Customers/Cardholders. When Customers/Cardholders register their card via the cardholder website, the Customers/Cardholders will choose a secret question/answer (code) that may also be asked during customer service inquiries by the Customer Service Representative to confirm that it is a valid cardholder.
2. **Dual Password Protection** requires the Customers/Cardholders to enter a password twice in addition to the four digit PIN, to ensure Account information is only accessed by the authorized Customers/Cardholders.
3. **Data Encryption and Splitcryption** is a process that transposes the information sent from our server to your browser into a code that cannot be understood or altered without using a "key" and then stored using Splitcryption. The "key" deciphers the information from our server to be able to display on your browser.

Ezycash™ Prepaid MasterCard® programs are managed by Nishe Technology Inc. and are issued by Eastern Caribbean Co-operative Central Limited (ECCCL) pursuant to license from MasterCard International Incorporated. MasterCard® and the Cirrus® Brand Marks are registered trademarks of MasterCard International Incorporated. Nishe Technology Inc. is a registered Merchant Service Provider with MasterCard International Incorporated and sponsored through the partnership with the Eastern Caribbean Co-operative Central Limited.

Ezycash Cards™ is a registered trademark for Ezycash Cards Ltd.

Our servers presently employ a minimum of 128-bit RSA data encryption. The latest versions of all Web browsers support this encryption.

Cookies

Cookies are messages shared between Web browsers and Web servers. To deliver more customized service to our Customers/Cardholders, Ezycash Cards Limited and our service partners use cookies in several applications. We do not link the cookie information that we receive with your name, Account Number, or any other personal information.



Ezycash™ Prepaid MasterCard® programs are managed by Nishe Technology Inc. and are issued by Eastern Caribbean Co-operative Central Limited (ECCCL) pursuant to license from MasterCard International Incorporated. MasterCard® and the Cirrus® Brand Marks are registered trademarks of MasterCard International Incorporated. Nishe Technology Inc. is a registered Merchant Service Provider with MasterCard International Incorporated and sponsored through the partnership with the Eastern Caribbean Co-operative Central Limited.

Ezycash Cards™ is a registered trademark for Ezycash Cards Ltd.